




UroGen RETURN POLICY

Things don't always go as planned. Don't worry—you have options.




UNMIXED

- Reassign to a current patient
- Retain for future use

OR

MIXED

- Request a credit/destroy



Use our



for eligible
unused product*

*Subject to eligibility rules.
Review Return Goods Policy
at jelmyto.com/hcp/support/
for more details.



Request the credit form from your UroGen Field Representative

OR



Email Contact@UroGenSupport.com with the following required information:



1
HUB ID



2
Appointment date
(date product was
supposed to be
administered)



3
**Reason patient
did not receive
treatment with
JELMYTO**



4
**Confirmation product is
destroyed and discarded**
(certificate of destruction
where applicable)



Allow at least 20 business days for review and processing

Questions about your claim?  **Contact: 877-488-3569** **OR**  **email: distribution@UroGenSupport.com**



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